



Clinical Scene Investigator (CSI) Academy

The Clinical Scene Investor (CSI) Academy is designed to leverage the staff nurse’s expertise in order to improve patient care. This is a team-based program with education, coaching and mentoring will improve patient and fiscal outcomes. The Academy participants have particularly been effective in staff nurses reducing ‘never events’.

Nurses as Leaders

At the Nursing Innovation Center, we believe that front-line nurses have the skills necessary to create lasting change. The goal of the CSI Academy is to provide staff nurses with the knowledge and support necessary to become leaders guiding their peers to create unit-based change, easily scaled hospital-wide for the biggest impact.

CSI Curriculum

Unit-based CSI teams should include 2 to 4 staff nurses. Each team has an internal mentor or senior leader from their institution to assure adequate resources for the project and to help coordinate with other departments. The CSI curriculum consists of content delivered in experiential learning environment to include on-site workshops, webinars, and follow up consultations through emails and other media.

CSI CURRICULUM

LEADERSHIP

PROJECT IDENTIFICATION

SOCIAL ENTREPRENEURSHIP

DATA COLLECTION AND ANALYSIS FOR PATIENT AND FISCAL IMPACT

PROJECT IMPLEMENTATION

STRATEGIC COMMUNICATION

CSI Voices:

“We learned to grow into leadership and learned to believe in ourselves.”

“We feel more driven to achieve.”

“It made me a better nurse.”

“It revitalized me.”

Past CSI Project Results

Each hospital team had great success with their change project. The CSIs learned that they have the ability to create change in their units, improve patient outcomes, and increase nursing satisfaction.

Project	% Reduction	Hospital Savings
Reduction of Heel Ulcers	51%	\$506,000*
Reduction of HAPU	65%	\$460,000*
Med Errors, Falls with Injury, Use of Restraints	16%; 21%; 24%	\$230,096*

*Average savings to hospital

For more information, contact:
 Susan Lacey
 RN, PhD, FAAN, Director
 816-701-5270
srlacey@cmh.edu

Quality Patient Care – One Nurse, One System at a Time!